



TRANSMIN PTY LIMITED
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16th February 2009

Heidi Urban
Hands-on Systems
7 West Street
North Sydney NSW 2060

Dear Heidi,

Re: Implementation of Microsoft Dynamics NAV 5.0 for Transmin

Transmin delivers and installs a range of products. In the product range are Bulk Material Handling Equipment, Minerals Processing Equipment, Rockbreaking and Agency Products. Transmin takes care of the whole project, from the initial design through to construction and installation.

Sybiz and Microsoft Excel was our previous solution system. Due to business growth it became apparent that we had outgrown our current solution and that we were facing issues such as requiring comprehensive data extraction for reporting purposes and therefore not enabling us to have level of business insights that we needed. As a consequence we were missing out on revenue and by implementing the NAV solution we would be able to further increase our customer service level.

Key criteria such as familiarity and ease of use, an integrated solution with rich reporting capabilities, a platform for business intelligence, scalability and a partner who understood our business and current solution were essential in the selection of the new business solution.

Hands-on Systems and Microsoft Dynamics NAV proved to deliver this expertise and these capabilities. Based in North Sydney, we experienced very professional project management, full visibility on the budget and deliverables throughout. The distance was not an issue and the solution has been delivered on time and on budget.

Right now we are looking to implement the payroll and time sheet solution for Dynamics NAV which integrates with our Microsoft SharePoint environment and further down the track rolling out business intelligence.

We would be delighted to recommend Hands-on and Microsoft Dynamics NAV to any business that is considering replacing their business systems.

Yours faithfully,

Financial Controller

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